



FAQs

If you cannot find the answer to your question below, please check the Technical or Quick Start Guide available in the 'Guides' tab. You can contact us by email or by calling one of the telephone numbers listed on the 'Contact Us' section of the homepage.

How many games can I play?

This year students are limited to a maximum of 500 games during the official event. You can still play past this point but no extra points will be recorded for your personal score, this will be recorded on the overall 'Mathometer' score.

How long does the event go on for?

World Maths Day is 3 March right across the world GMT, so you will be able to play other students as long as it is 3 March somewhere else in the world!

When can I access World Maths Day?

You can register and practice from 1 February. No points will count until the official start on March 3 2010. Below are the event commencement times in countries around the world:

Auckland, New Zealand 12.00am Wednesday 3 March
Sydney, Australia 10.00pm Tuesday 2 March
Tokyo, Japan 8.00pm Tuesday 2 March
Beijing, China 7.00pm Tuesday 2 March
New Delhi, India 4.30pm Tuesday 2 March
Baghdad, Iraq 2.00pm Tuesday 2 March
Moscow, Russia 2.00pm Tuesday 2 March
Pretoria, South Africa 1.00pm Tuesday 2 March
Helsinki, Finland 1.00pm Tuesday 2 March
Yaoundé, Cameroon 12.00pm Tuesday 2 March
Paris, France 12.00pm Tuesday 2 March
London, United Kingdom 11.00am Tuesday 2 March
Brasilia, Brazil 9.00am Tuesday 2 March
Ottawa, Canada 6.00am Tuesday 2 March
Washington, United States 6.00am Tuesday 2 March
Mexico City, Mexico 5.00am Tuesday 2 March
Apia, Samoa 12.00am Tuesday 2 March

Please note that **all** student points earned during the practise period will be refreshed at the official commencement of World Maths Day.



How secure is my information?

World Maths Day is a website and event created and run by 3P Learning Pty Limited (3P Learning). 3P Learning and the World Maths Day team are committed to protecting the safety and security of our registered users (Registrants) and are sensitive to our Registrant's concerns about the safety of the personal information provided to us. Please refer to our Privacy Policy on the homepage for more information.

Who can I contact for help/technical assistance?

Please refer to the technical guide or the contact us details on the homepage.

Is World Maths Day free to enter?

Yes World Maths Day is a free event!

Can all my students/children sign up for World Maths Day?

Yes, as many students as you wish can sign up and play however, classes are limited to 45 students. **Remember if you already have a Mathletics or VmathLive account at school or home you do not need to register.**

What are the minimum system requirements?

- Windows XP/Vista/7 or Mac OS 10.4 & above
- 512MB of RAM – Win XP
- 1GB of RAM – Win Vista / 7
- Screen Resolution of 1024 x 768
- Internet Explorer (7 & above) or Mozilla Firefox (2 & above)
- Broadband Internet connection preferred
- Adobe Flash Player v. 9.0.28.0 – we recommend updating to latest available version

NOTE: Flash Player ver. 9.0.124.0 is a build that Adobe replaced with 9.0.125.0 since it had bug/security issues. This version is known to cause problems with our site.

Other Essential Settings:

- Pop-ups enabled
- Cookies enabled/set to accept
- JavaScript enabled
- For information on our IP range / domains to be allowed in your content filtering/firewall, please click on the 'Contact Us' link on the homepage.

What age range is World Maths Day suitable for?

World Maths Day is suitable for students aged from 5-18 years old. Teachers, parents and media can also register and play this year!



[Do pop-up blockers affect the World Maths Day service?](#)

No. If you are experiencing difficulties accessing the site please refer to the technical guide on the homepage or Contact Us.

[What if I have forgotten my sign in details?](#)

If you are a student registered through your school, your teacher will be able to give you your sign in details.

If you are an individual participant, please click the 'forget your password?' link on the Sign In tab to have your sign in details sent to your registered email address.

[What if my Mathletics account has expired?](#)

You can register on the World Maths Day site to take part in the event. Just make sure you register before 1 March otherwise you will miss out for 2010!

[Can I use my 2009 World Maths Day username and password?](#)

No, you must register for a new World Maths Day 2010 account. 2010 sees a brand new format and therefore, no old World Maths Day usernames and passwords will work.

[What age category should my class participate in?](#)

Your class's age category should reflect the age of 50% or more of your students. For example - a class of 20 students, 14 of whom are 8 years old and 6 are 9 years old, would participate in the ages 5-8 category.

[How often does the daily Hall of Fame refresh during the practise period?](#)

During the practise period the Hall of Fame will refresh daily at midnight Johannesburg, South Africa time (UTC/GMT +2 hours). This will continue until the commencement of the official World Maths Day competition on 3 March 2010.

[Can I edit or delete students or classes I have created?](#)

No. Due to security reasons there is no function to edit or delete student names, passwords or age levels. Created classes can only have students added to them but not have students deleted. If you make a mistake, i.e. spell a student's name wrong, please ignore the incorrect account and create a new username and password. This applies to both student and teacher accounts.